

24th March 2020

Letter to parents regarding our operations in this nation-wide lockdown.

Dear parents, students, partners and stakeholders of Genius Premium Tuition,

Following the announcement of the nation-wide lockdown by President Ramaphosa yesterday evening, Genius would like to inform you of the following:

- We are **moving our students onto virtual lessons**; we have spent the last few weeks exploring software and best-practice protocols and training our staff. Feedback from parents who have moved to these sessions has been overwhelmingly positive.
- We are open over the next few weeks – our management team is **contactable 24/7 telephonically, or via videoconferencing. We will continue to administer intake assessments and progress reviews.** We are also keeping an open line of communication with our tutors and will be maintaining a high-quality service through contact and supervision.
- We at Genius would tremendously appreciate you **connecting us with friends and family.** Many are dealing with the nation-wide disruption in educational services and could benefit from our unique educational programme.
- Genius Premium Tuition will be moving full steam ahead. In these precarious times, at least one thing is certain: **We will continue to provide a world class service to you and your children.**

If you have any questions or suggestions, please do not hesitate to reach out to myself, or our Senior Educational Management team.

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Warm Regards,



Dean Cook
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