

16th March 2020

Letter to parents, students, partners and stakeholders regarding COVID-19

Dear parents, students, partners and stakeholders of Genius Premium Tuition,

Following the announcement by President Ramaphosa yesterday evening, Genius has consulted extensively, and would like to inform you of the following:

- Many of our parents have requested that we continue lessons, now when their children need the academic and emotional support more than ever. We have decided that until further notice, and under the guidelines of our Staff COVID-19 Hygiene Policy, we will continue to do so.
- We have also had requests for the increase in intensity of lessons during this period, while schools are closed, and although our systems are under pressure we are doing all we can to move schedules around to oblige such requests – please bear with us in this regard.
- We are keeping an open line of communication with our tutors and have implemented a strict policy of risk mitigation, reporting and feedback.
- Should any parents or students place themselves in quarantine, or otherwise have any reason to believe that someone in their household is at risk, they are requested to advise us immediately.
- We commit to a high level of communication with parents, and in such cases where it is deemed inappropriate to send a tutor out, we will be working around the clock to facilitate seamless transitions between GIs and their substitute GIs to maintain, as much as possible, an uninterrupted world class service.
- If it is not possible to organize an appropriate substitute lesson, online tuition is our back up plan. The tutors will be trained in the logistics and optimization of such lessons, given the current state of loadshedding.
- In addition, a module for students on COVID-19 has been designed and is available for students to take on a one-on-one basis, in the comfort of their homes. This GEM (Genius Extension Module) covers the mathematics, biology, chemistry, and economic aspects, as well as prevention, safety, and alleviation of stress and panic regarding the coronavirus.

- As it stands, Genius Premium Tuition will be moving full steam ahead. As ever, we are available for face to face meetings, home/ office visits, calls & conference calls with parents, teachers and stakeholders alike in order to help mitigate any academic forfeit due to the closure of schools.

This is an emerging, rapidly evolving situation and we will provide you with any updates and information regarding our policy, procedure and guidelines as it evolves.

If you have any questions or concerns, please do not hesitate to reach out to myself, or our Senior Educational Management team.

Marique Terblanche: +27 66 300 5984
London Venter: +27 66 300 5973
Dean Cook: +27 82 459 2311

Warm Regards,



Dean Cook
General Manager
Genius Premium Tuition (Pty) Ltd
www.GeniusPremiumTuition.com